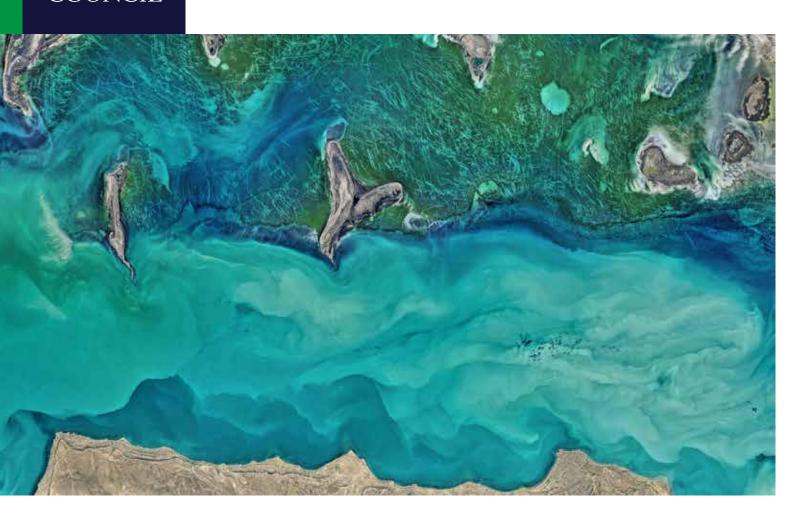


WORLD?
TRAVEL&
TOURISM
COUNCIL

TRAVEL & TOURISM ECONOMIC IMPACT 2017 OMAN







# **FOREWORD**

The United Nations has designated 2017 the *International Year of Sustainable Tourism for Development*. As one of the world's largest economic sectors, Travel & Tourism creates jobs, drives exports, and generates prosperity across the world. The International Year provides an enormous opportunity to further showcase the tremendous economic, social, cultural, environmental, and heritage value that the sector can bring.

The right policy and investment decisions are only made with empirical evidence. For over 25 years, the World Travel & Tourism Council (WTTC) has been providing this evidence, quantifying the economic and employment impact of Travel & Tourism. This year, the 2017 Annual Economic Reports cover 185 countries and 26 regions of the world, providing the necessary data on 2016 performance as well as unique 10-year forecasts on the sector's potential.

Despite the ever-increasing and unpredictable shocks from terrorist attacks and political instability, to health pandemics and natural disasters, Travel & Tourism continued to show its resilience in 2016, contributing direct GDP growth of 3.1% and supporting 6 million net additional jobs in the sector. In total, Travel & Tourism generated US\$7.6 trillion (10.2% of global GDP) and 292 million jobs in 2016, equivalent to 1 in 10 jobs in the global economy. The sector accounted for 6.6% of total global exports and almost 30% of total global service exports.

For the sixth successive year, growth in Travel & Tourism outpaced that of the global economy (2.5%). Additionally in 2016, direct Travel & Tourism GDP growth not only outperformed the economy-wide growth recorded in 116 of the 185 countries covered by the annual economic impact research (including in major Travel & Tourism economies such as Australia, Canada, China, India, Mexico and South Africa), but it also was stronger than the growth recorded in the financial and business services, manufacturing, public services, retail and distribution, and transport sectors.

The outlook for the Travel & Tourism sector in 2017 remains robust and will continue to be at the forefront of wealth and employment creation in the global economy, despite the emergence of a number of challenging headwinds. Direct Travel & Tourism GDP growth is expected to accelerate to 3.8%, up from 3.1% in 2016. As nations seem to be looking increasingly inward, putting in place barriers to trade and movement of people, the role of Travel & Tourism becomes even more significant, as an engine of economic development and as a vehicle for sharing cultures, creating peace, and building mutual understanding.

Over the longer term, growth of the Travel & Tourism sector will continue to be strong so long as the investment and development takes place in an open and sustainable manner. Enacting pro-growth travel policies that share benefits more equitably can foster a talent and business environment necessary to enable Travel & Tourism to realise its potential. In doing so, not only can we expect the sector to support over 380 million jobs by 2027, but it will continue to grow its economic contribution, providing the rationale for the further protection of nature, habitats, and biodiversity.

WTTC is proud to continue to provide the evidence base required in order to help both public and private bodies make the right decisions for the future growth of a sustainable Travel & Tourism sector.

David Scowsill

David Service

President & CEO



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# THE ECONOMIC IMPACT OF TRAVEL & TOURISM MARCH 2017

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### OMAN

### 2017 ANNUAL RESEARCH: KEY FACTS 1

#### **GDP: DIRECT CONTRIBUTION**

The direct contribution of Travel & Tourism to GDP was OMR841.3mn (USD2,188.0mn), 3.2% of total GDP in 2016 and is forecast to rise by 8.1% in 2017, and to rise by 6.0% pa, from 2017-2027, to OMR1,631.8mn (USD4,244.0mn), 3.9% of total GDP in 2027.

**2017 FORECAST** 

#### **GDP: TOTAL CONTRIBUTION**

The total contribution of Travel & Tourism to GDP was OMR1,929.9mn (USD5,019.3mn), 7.3% of GDP in 2016, and is forecast to rise by 8.3% in 2017, and to rise by 5.9% pa to OMR3,716.4mn (USD9,665.4mn), 9.0% of GDP in 2027.



#### **EMPLOYMENT: DIRECT CONTRIBUTION**

In 2016 Travel & Tourism directly supported 75,000 jobs (3.4% of total employment). This is expected to fall by 2.6% in 2017 and rise by 3.8% pa to 106,000 jobs (4.5% of total employment) in 2027.



#### **EMPLOYMENT: TOTAL CONTRIBUTION**

In 2016, the total contribution of Travel & Tourism to employment, including jobs indirectly supported by the industry was 7.2% of total employment (157,500 jobs). This is expected to fall by 2.6% in 2017 to 153,500 jobs and rise by 3.5% pa to 216,000 jobs in 2027 (9.2% of total).



#### VISITOR EXPORTS

Visitor exports generated OMR888.3mn (USD2,310.4mn), 6.4% of total exports in 2016. This is forecast to grow by 8.5% in 2017, and grow by 7.6% pa, from 2017-2027, to OMR2,004.2mn (USD5,212.5mn) in 2027, 8.0% of total.



#### INVESTMENT

Travel & Tourism investment in 2016 was OMR273.3mn, 3.0% of total investment (USD710.7mn). It should rise by 10.5% in 2017, and rise by 5.0% pa over the next ten years to OMR492.8mn (USD1,281.7mn) in 2027, 3.7% of total.



All values are in constant 2016 prices & exchange rates

### WORLD RANKING (OUT OF 185 COUNTRIES):

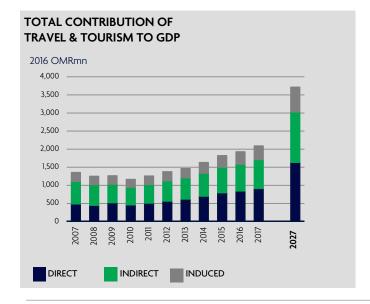
Relative importance of Travel & Tourism's total contribution to GDP

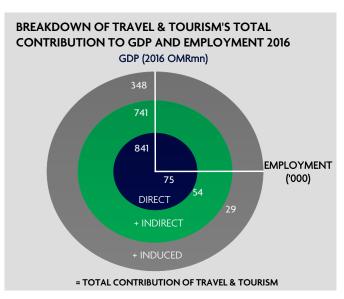
86 **ABSOLUTE** Size in 2016

128 **RELATIVE SIZE** Contribution to GDP in 2016

9 **GROWTH** 2017 forecast

29 LONG-TERM GROWTH Forecast 2017-2027

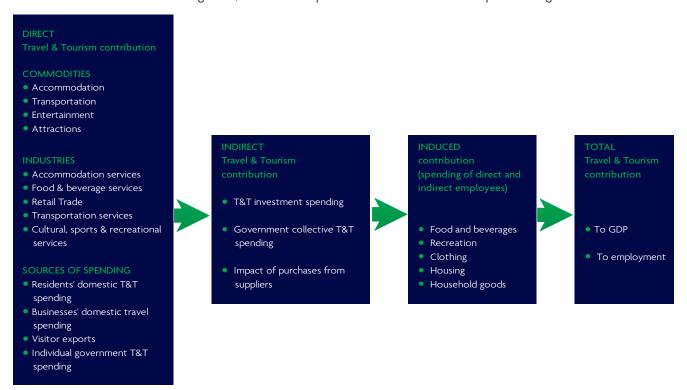




### DEFINING THE ECONOMIC

### CONTRIBUTION OF TRAVEL & TOURISM

Travel & Tourism is an important economic activity in most countries around the world. As well as its direct economic impact, the industry has significant indirect and induced impacts. The UN Statistics Division-approved Tourism Satellite Accounting methodology (TSA:RMF 2008) quantifies only the direct contribution of Travel & Tourism. But WTTC recognises that Travel & Tourism's total contribution is much greater, and aims to capture its indirect and induced impacts through its annual research.



#### **DIRECT CONTRIBUTION**

The direct contribution of Travel & Tourism to GDP reflects the 'internal' spending on Travel & Tourism (total spending within a particular country on Travel & Tourism by residents and non-residents for business and leisure purposes) as well as government 'individual' spending spending by government on Travel & Tourism services directly linked to visitors, such as cultural (eg museums) or recreational (eg national parks).

The direct contribution of Travel & Tourism to GDP is calculated to be consistent with the output, as expressed in National Accounting, of tourism-characteristic sectors such as hotels, airlines, airports, travel agents and leisure and recreation services that deal directly with tourists. The direct contribution of Travel & Tourism to GDP is calculated from total internal spending by 'netting out' the purchases made by the different tourism sectors. This measure is consistent with the definition of Tourism GDP, specified in the 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA: RMF 2008).

The total contribution of Travel & Tourism includes its 'wider impacts' (ie the indirect and induced impacts) on the economy. The 'indirect' contribution includes the GDP and jobs supported by:

- Travel & Tourism investment spending an important aspect of both current and future activity that includes investment activity such as the purchase of new aircraft and construction of new hotels;
- Government 'collective' spending, which helps Travel & Tourism activity in many different ways as it is made on behalf of the 'community at large' – eg tourism marketing and promotion, aviation, administration, security services, resort area security services, resort area sanitation services, etc;
- Domestic purchases of goods and services by the sectors dealing directly with tourists including, for example, purchases of food and cleaning services by hotels, of fuel and catering services by airlines, and IT services by travel agents.

The 'induced' contribution measures the GDP and jobs supported by the spending of those who are directly or indirectly employed by the Travel & Tourism industry.

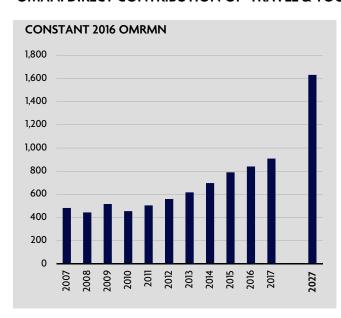
PLEASE NOTE THAT DUE TO CHANGES IN METHODOLOGY BETWEEN 2010 AND 2011, IT IS NOT POSSIBLE TO COMPARE FIGURES PUBLISHED BY WTTC FROM 2011 ONWARDS WITH THE SERIES PUBLISHED IN PREVIOUS YEARS

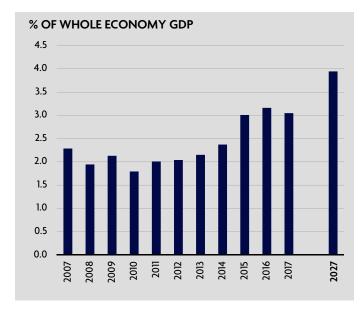
### TRAVEL & TOURISM'S CONTRIBUTION TO GDP1

The direct contribution of Travel & Tourism to GDP in 2016 was OMR841.3mn (3.2% of GDP). This is forecast to rise by 8.1% to OMR909.4mn in 2017. This primarily reflects the economic activity generated by industries such as hotels, travel agents, airlines and other passenger transportation services (excluding commuter services). But it also includes, for example, the activities of the restaurant and leisure industries directly supported by tourists.

The direct contribution of Travel & Tourism to GDP is expected to grow by 6.0% pa to OMR1,631.8mn (3.9% of GDP) by 2027.

#### OMAN: DIRECT CONTRIBUTION OF TRAVEL & TOURISM TO GDP

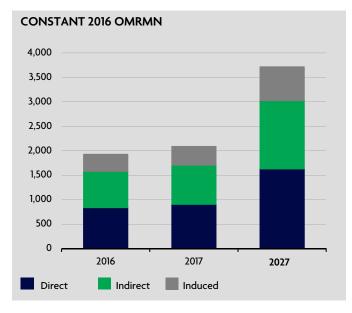


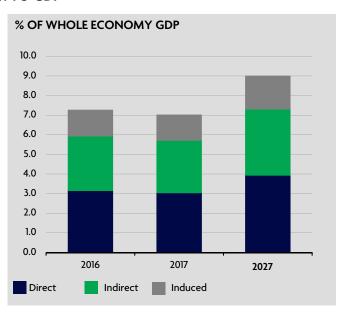


The total contribution of Travel & Tourism to GDP (including wider effects from investment, the supply chain and induced income impacts, see page 2) was OMR1,929.9mn in 2016 (7.3% of GDP) and is expected to grow by 8.3% to OMR2,089.4mn (7.0% of GDP) in 2017.

It is forecast to rise by 5.9% pa to OMR3,716.4mn by 2027 (9.0% of GDP).

#### **OMAN: TOTAL CONTRIBUTION OF TRAVEL & TOURISM TO GDP**





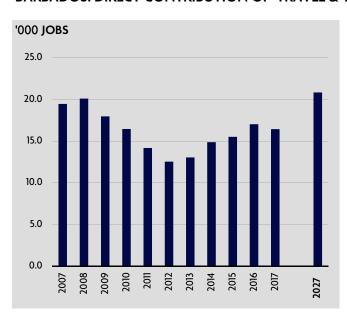
<sup>&</sup>lt;sup>1</sup>All values are in constant 2016 prices & exchange rates

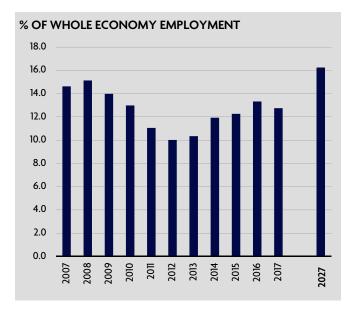
### TRAVEL & TOURISM'S CONTRIBUTION TO EMPLOYMENT

Travel & Tourism generated 17,000 jobs directly in 2016 (13.3% of total employment) and this is forecast to fall by 3.5% in 2017 to 16,500 (12.8% of total employment). This includes employment by hotels, travel agents, airlines and other passenger transportation services (excluding commuter services). It also includes, for example, the activities of the restaurant and leisure industries directly supported by tourists.

By 2027, Travel & Tourism will account for 21,000 jobs directly, an increase of 2.4% pa over the next ten years.

#### BARBADOS: DIRECT CONTRIBUTION OF TRAVEL & TOURISM TO EMPLOYMENT

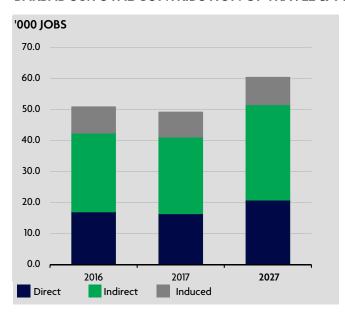


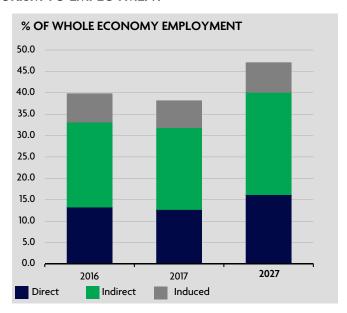


The total contribution of Travel & Tourism to employment (including wider effects from investment, the supply chain and induced income impacts, see page 2) was 51,000 jobs in 2016 (39.8% of total employment). This is forecast to fall by 3.3% in 2017 to 49,000 jobs (38.1% of total employment).

By 2027, Travel & Tourism is forecast to support 60,000 jobs (47.0% of total employment), an increase of 2.1% pa over the period.

#### BARBADOS:TOTAL CONTRIBUTION OF TRAVEL & TOURISM TO EMPLOYMENT





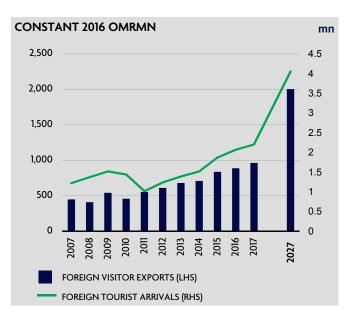
### VISITOR EXPORTS AND INVESTMENT<sup>1</sup>

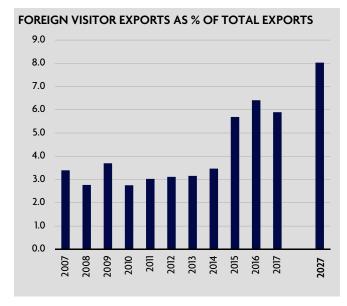
#### **VISITOR EXPORTS**

Visitor exports are a key component of the direct contribution of Travel & Tourism. In 2016, Oman generated OMR888.3mn in visitor exports. In 2017, this is expected to grow by 8.5%, and the country is expected to attract 2,204,000 international tourist

By 2027, international tourist arrivals are forecast to total 4,054,000, generating expenditure of OMR2,004.2mn, an increase of 7.6% pa.

#### **OMAN: VISITOR EXPORTS AND INTERNATIONAL TOURIST ARRIVALS**



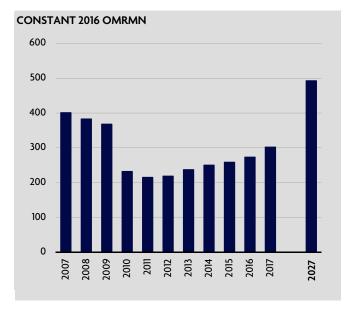


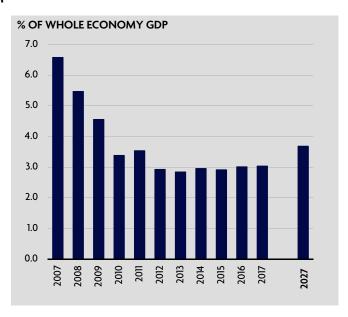
#### **INVESTMENT**

Travel & Tourism is expected to have attracted capital investment of OMR273.3mn in 2016. This is expected to rise by 10.5% in 2017, and rise by 5.0% pa over the next ten years to OMR492.8mn in 2027.

Travel & Tourism's share of total national investment will rise from 3.0% in 2017 to 3.7% in 2027.

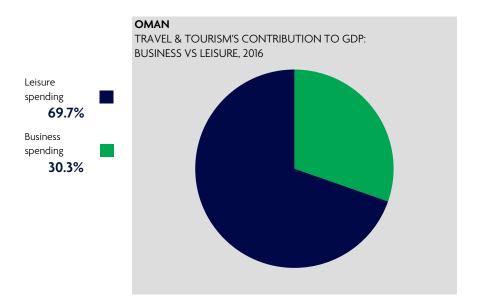
#### **OMAN: CAPITAL INVESTMENT IN TRAVEL & TOURISM**





<sup>&</sup>lt;sup>1</sup> All values are in constant 2016 prices & exchange rates

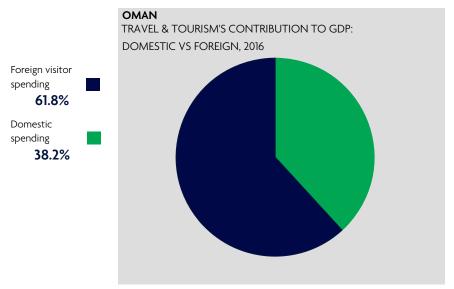
### DIFFERENT COMPONENTS OF TRAVEL & TOURISM<sup>1</sup>



Leisure travel spending (inbound and domestic) generated 69.7% of direct Travel & Tourism GDP in 2016 (OMR1,001.0mn) compared with 30.3% for business travel spending (OMR436.2mn).

Leisure travel spending is expected to grow by 8.1% in 2017 to OMR1,082.4mn, and rise by 6.6% pa to OMR2,052.2mn in 2027.

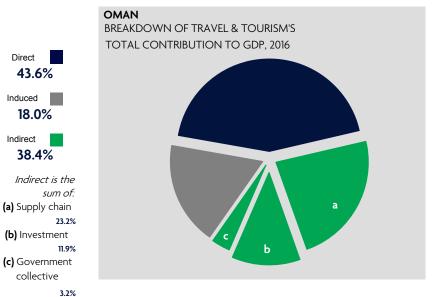
Business travel spending is expected to grow by 6.8% in 2017 to OMR465.9mn, and rise by 3.8% pa to OMR679.5mn in 2027.



Domestic travel spending generated 38.2% of direct Travel & Tourism GDP in 2016 compared with 61.8% for visitor exports (ie foreign visitor spending or international tourism receipts).

Domestic travel spending is expected to grow by 6.4% in 2017 to OMR584.2mn, and rise by 2.2% pa to OMR727.5mn in 2027.

Visitor exports are expected to grow by 8.5% in 2017 to OMR964.1mn, and rise by 7.6% pa to OMR2,004.2mn in 2027.



The Travel & Tourism industry contributes to GDP and employment in many ways as detailed on page 2.

The total contribution of Travel & Tourism to GDP is twice as large as its direct contribution.

All values are in constant 2016 prices & exchange rates

## **COUNTRY RANKINGS:** ABSOLUTE CONTRIBUTION, 2016

	VEL & TOURISM'S DIRECT NTRIBUTION TO GDP	2016 (US\$bn)
19	Saudi Arabia	21.0
	World Average	19.1
21	United Arab Emirates	18.7
	Middle East Average	6.3
55	Qatar	5.2
64	Lebanon	3.3
65	Kuwait	3.1
74	Oman	2.2
81	Jordan	1.9
87	Syria	1.5
96	Bahrain	1.3
114	Yemen	0.8

	VEL & TOURISM'S DIRECT NTRIBUTION TO EMPLOYMENT	2016 '000 jobs
	World Average	843.9
27	Saudi Arabia	603.7
45	United Arab Emirates	317.3
	Middle East Average	181.3
83	Syria	129.8
84	Lebanon	123.6
89	Qatar	116.2
106	Yemen	81.0
107	Jordan	80.3
109	Oman	75.1
112	Kuwait	63.4
142	Bahrain	22.3

TRA	vel & tourism investment	2016 (US\$bn)
6	Saudi Arabia	28.6
19	United Arab Emirates	7.1
	World Average	4.4
	Middle East Average	3.8
58	Qatar	1.7
62	Lebanon	1.2
70	Jordan	0.9
79	Oman	0.7
96	Bahrain	0.4
97	Kuwait	0.4
119	Yemen	0.2
136	Syria	0.1

	VEL & TOURISM'S TOTAL NTRIBUTION TO GDP	2016 (US\$bn)
17	Saudi Arabia	65.2
	World Average	57.3
26	United Arab Emirates	43.3
	Middle East Average	17.5
53	Qatar	15.4
64	Lebanon	9.2
69	Jordan	7.6
71	Kuwait	6.7
86	Oman	5.0
95	Syria	3.3
97	Bahrain	3.2
116	Yemen	2.2

	VEL & TOURISM'S TOTAL NTRIBUTION TO EMPLOYMENT	2016 '000 jobs
	World Average	2152.9
36	Saudi Arabia	1141.7
55	United Arab Emirates	617.4
	Middle East Average	440.8
83	Lebanon	338.6
85	Syria	331.7
94	Jordan	287.5
100	Yemen	255.9
109	Qatar	193.9
112	Oman	157.5
117	Kuwait	137.1
145	Bahrain	54.0

VISI	TOR EXPORTS	2016 (US\$bn)
11	United Arab Emirates	29.9
31	Saudi Arabia	11.5
34	Qatar	11.3
	World Average	7.6
44	Lebanon	7.0
	Middle East Average	6.4
53	Jordan	4.8
75	Oman	2.3
84	Bahrain	1.7
89	Syria	1.7
105	Kuwait	1.0
161	Yemen	0.1

 $The \ tables \ on \ pages \ 7-10 \ provide \ brief \ extracts \ from \ the \ full \ WTTC \ Country \ League \ Table \ Rankings, \ highlighting \ comparisons \ with$ competing destinations as well as with the world and regional average. Averages in above tables are simple cross-country averages. The competing destinations selected are those that offer a similar tourism product and compete for tourists from the same set of origin markets. These tend to be, but are not exclusively, geographical neighbours.

## **COUNTRY RANKINGS:** RELATIVE CONTRIBUTION, 2016

	VEL & TOURISM'S DIRECT NTRIBUTION TO GDP	2016 % share
38	Lebanon	7.0
46	Syria	5.7
52	United Arab Emirates	5.2
58	Jordan	4.9
76	Bahrain	4.1
100	Qatar	3.4
104	Saudi Arabia	3.3
	Middle East	3.3
110	Oman	3.2
	World	3.1
136	Kuwait	2.5
149	Yemen	2.2

	VEL & TOURISM'S DIRECT NTRIBUTION TO EMPLOYMENT	2016 % share
39	Lebanon	6.9
44	Qatar	6.5
56	United Arab Emirates	5.4
59	Saudi Arabia	5.1
60	Jordan	5.1
79	Bahrain	4.0
	World	3.6
94	Oman	3.4
97	Syria	3.4
	Middle East	3.1
135	Kuwait	2.3
175	Yemen	1.3

	VEL & TOURISM CONTRIBUTION FOTAL CAPITAL INVESTMENT	2016 % share
30	Saudi Arabia	14.7
48	Lebanon	10.4
55	Jordan	8.8
	Middle East	7.2
76	United Arab Emirates	7.0
87	Bahrain	5.5
	World	4.4
112	Syria	4.1
137	Yemen	3.4
143	Oman	3.0
164	Qatar	2.4
180	Kuwait	1.2

	VEL & TOURISM'S TOTAL NTRIBUTION TO GDP	2016 % share
38	Jordan	19.4
39	Lebanon	19.4
64	Syria	13.0
70	United Arab Emirates	12.1
84	Saudi Arabia	10.2
	World	10.2
87	Qatar	10.1
91	Bahrain	9.9
	Middle East	9.1
128	Oman	7.3
153	Yemen	5.7
158	Kuwait	5.4

	VEL & TOURISM'S TOTAL NTRIBUTION TO EMPLOYMENT	2016 % share
37	Lebanon	18.8
41	Jordan	18.1
77	Qatar	10.8
81	United Arab Emirates	10.4
87	Saudi Arabia	9.7
	World	9.6
88	Bahrain	9.6
104	Syria	8.7
	Middle East	7.6
122	Oman	7.2
155	Kuwait	5.0
171	Yemen	4.0

	VISITOR EXPORTS CONTRIBUTION TO EXPORTS	
32	Jordan	37.1
35	Lebanon	32.5
46	Syria	24.8
72	Qatar	14.3
78	Yemen	12.0
86	Bahrain	10.5
99	United Arab Emirates	8.1
	Middle East	8.0
	World	6.6
115	Oman	6.4
121	Saudi Arabia	5.8
170	Kuwait	1.9

### **COUNTRY RANKINGS:** REAL GROWTH, 2017

	VEL & TOURISM'S DIRECT NTRIBUTION TO GDP	2017 % growth
15	Oman	8.1
21	Qatar	7.7
87	Kuwait	4.9
	Middle East	4.6
112	Jordan	4.0
	World	3.8
136	United Arab Emirates	3.2
138	Lebanon	2.9
141	Saudi Arabia	2.9
145	Bahrain	2.8
183	Syria	-2.64
185	Yemen	-3.71

	VEL & TOURISM'S DIRECT NTRIBUTION TO EMPLOYMENT	2017 % growth
117	United Arab Emirates	2.3
	World	2.1
	Middle East	2.1
142	Jordan	1.6
144	Saudi Arabia	1.6
146	Yemen	1.4
147	Bahrain	1.3
158	Syria	0.5
161	Lebanon	0.1
170	Kuwait	-1.15
174	Qatar	-2.44
176	Oman	-2.62

TRA	vel & tourism investment	2017 % growth
2	Qatar	13.6
3	Oman	10.5
6	Saudi Arabia	9.8
	Middle East	7.3
66	Bahrain	5.4
72	Jordan	5.2
90	Lebanon	4.2
	World	4.1
100	Kuwait	3.7
166	United Arab Emirates	-0.16
174	Yemen	-1.46
177	Syria	-1.99

TRAVEL & TOURISM'S TOTAL CONTRIBUTION TO GDP		2017 % growth
9	Oman	8.3
10	Qatar	8.0
40	Saudi Arabia	6.4
	Middle East	5.3
91	Jordan	4.4
101	Kuwait	4.3
	World	3.6
134	United Arab Emirates	2.9
140	Lebanon	2.8
147	Bahrain	2.5
182	Syria	-1.84
185	Yemen	-3.27

	VEL & TOURISM'S TOTAL NTRIBUTION TO EMPLOYMENT	2017 % growth
67	Saudi Arabia	3.7
	Middle East	2.7
110	Yemen	2.5
115	Jordan	2.3
119	Bahrain	2.0
	World	1.9
123	United Arab Emirates	1.8
132	Syria	1.6
163	Lebanon	-0.11
170	Kuwait	-1.41
171	Qatar	-1.56
177	Oman	-2.60

VISI	VISITOR EXPORTS	
49	Oman	8.5
59	Qatar	8.0
77	Kuwait	6.9
	Middle East	5.2
116	Saudi Arabia	5.1
	World	4.5
134	Jordan	3.9
146	United Arab Emirates	3.3
153	Bahrain	3.0
157	Lebanon	2.8
175	Syria	0.6
182	Yemen	-2.36

## **COUNTRY RANKINGS:** LONG TERM GROWTH, 2017 - 2027

	VEL & TOURISM'S DIRECT NTRIBUTION TO GDP	2017 - 2027 % growth pa
26	Oman	6.0
33	Lebanon	5.8
46	Bahrain	5.5
47	Jordan	5.5
55	Qatar	5.3
65	United Arab Emirates	5.1
80	Yemen	4.7
83	Kuwait	4.6
	Middle East	4.6
	World	4.0
112	Saudi Arabia	3.8
146	Syria	2.8

	VEL & TOURISM'S DIRECT NTRIBUTION TO EMPLOYMENT	2017 - 2027 % growth pa
25	Yemen	3.9
26	Oman	3.8
28	Jordan	3.7
79	Bahrain	2.7
90	Saudi Arabia	2.5
95	United Arab Emirates	2.4
	World	2.2
	Middle East	2.2
117	Syria	1.9
124	Lebanon	1.7
147	Kuwait	1.4
185	Qatar	-1.37

	VEL & TOURISM CONTRIBUTION FOTAL CAPITAL INVESTMENT	2017 - 2027 % growth pa
1	United Arab Emirates	11.0
4	Qatar	9.2
	Middle East	6.4
25	Syria	6.4
28	Lebanon	6.2
29	Jordan	6.1
34	Bahrain	5.9
49	Saudi Arabia	5.5
61	Oman	5.0
68	Yemen	4.8
	World	4.5
177	Kuwait	1.5

	VEL & TOURISM'S TOTAL NTRIBUTION TO GDP	2017 - 2027 % growth pa
29	Oman	5.9
35	Lebanon	5.8
44	Jordan	5.6
47	Bahrain	5.6
57	Qatar	5.3
68	United Arab Emirates	4.9
69	Yemen	4.8
	Middle East	4.8
78	Saudi Arabia	4.7
79	Kuwait	4.7
	World	3.9
134	Syria	3.2

TRAVEL & TOURISM'S TOTAL CONTRIBUTION TO EMPLOYMENT		2017 - 2027 % growth pa
11	Yemen	4.1
30	Bahrain	3.5
32	Oman	3.5
42	Jordan	3.3
60	Saudi Arabia	3.0
	World	2.5
	Middle East	2.4
97	Syria	2.2
103	United Arab Emirates	2.0
113	Kuwait	1.9
132	Lebanon	1.5
185	Qatar	-1.18

	VISITOR EXPORTS CONTRIBUTION TO TOTAL EXPORTS									
5	Kuwait	7.8								
10	Oman	7.6								
17	Yemen	7.1								
43	Lebanon	6.1								
56	Bahrain	5.6								
60	Jordan	5.5								
	Middle East	5.4								
63	Qatar	5.4								
78	United Arab Emirates	5.0								
93	Saudi Arabia	4.7								
	World	4.3								
154	Syria	3.0								

### **SUMMARY TABLES: ESTIMATES & FORECASTS**

OMAN	2016 USDmrl	2016 % of total	2017 Growth²	USDmn <sup>1</sup>	2027 % of total	Growth <sup>3</sup>
Direct contribution to GDP	2,188.0	3.2	8.1	4,244.0	3.9	6.0
Total contribution to GDP	5,019.3	7.3	8.3	9,665.4	9.0	5.9
Direct contribution to employment <sup>4</sup>	75	3.4	-2.6	106	4.5	3.8
Total contribution to employment <sup>4</sup>	157	7.2	-2.6	216	9.2	3.5
Visitor exports	2,310.4	6.4	8.5	5,212.5	8.0	7.6
Domestic spending	1,427.5	2.1	6.4	1,892.0	1.8	2.2
Leisure spending	2,603.5	2.2	8.1	5,337.3	2.9	6.6
Business spending	1,134.4	1.0	6.8	1,767.2	1.0	3.8
Capital investment	710.7	3.0	10.5	1,281.7	3.7	5.0

<sup>&</sup>lt;sup>1</sup>2016 constant prices & exchange rates; <sup>2</sup>2017 real growth adjusted for inflation (%); <sup>3</sup>2017-2027 annualised real growth adjusted for inflation (%); <sup>4</sup>000 jobs

MIDDLE EAST	2016 USDbn <sup>1</sup>	2016 % of total	2017 Growth²	USDbn <sup>1</sup>	2027 % of total	Growth <sup>3</sup>
Direct contribution to GDP	81.4	3.3	4.6	133.1	3.3	4.6
Total contribution to GDP	227.1	9.1	5.3	381.9	9.7	4.8
Direct contribution to employment <sup>4</sup>	2,357	3.1	2.1	2,986	3.1	2.2
Total contribution to employment <sup>4</sup>	5,731	7.6	2.7	7,433	7.7	2.4
Visitor exports	83.2	8.0	5.2	148.3	7.0	5.4
Domestic spending	70.8	2.8	3.7	103.9	2.6	3.5
Leisure spending	122.5	2.6	4.9	199.9	2.7	4.5
Business spending	31.5	0.6	3.5	52.2	0.6	4.8
Capital investment	49.6	7.2	7.3	98.9	9.1	6.4

<sup>&</sup>lt;sup>1</sup>2016 constant prices & exchange rates; <sup>2</sup>2017 real growth adjusted for inflation (%); <sup>3</sup>2017-2027 annualised real growth adjusted for inflation (%); <sup>4</sup>000 jobs

WORLDWIDE	2016 USDbrl	2016 % of total	2017 Growth²	USDbn <sup>1</sup>	2027 % of total	Growth <sup>3</sup>
Direct contribution to GDP	2,306.0	3.1	3.8	3,537.1	3.5	4.0
Total contribution to GDP	7,613.3	10.2	3.6	11,512.9	11.4	3.9
Direct contribution to employment <sup>4</sup>	108,741	3.6	2.1	138,086	4.0	2.2
Total contribution to employment <sup>4</sup>	292,220	9.6	1.9	381,700	11.1	2.5
Visitor exports	1,401.5	6.6	4.5	2,221.0	7.2	4.3
Domestic spending	3,574.6	4.8	3.7	5,414.1	5.4	3.9
Leisure spending	3,822.5	2.3	3.9	5,917.7	2.7	4.1
Business spending	1,153.6	0.7	4.0	1,719.9	0.8	3.7
Capital investment	806.5	4.4	4.1	1,307.1	5.0	4.5

<sup>&</sup>lt;sup>1</sup>2016 constant prices & exchange rates; <sup>2</sup>2017 real growth adjusted for inflation (%); <sup>3</sup>2017-2027 annualised real growth adjusted for inflation (%); <sup>4</sup>000 jobs

<sup>%</sup> of total refers to each indicator's share of the relevant whole economy indicator such as GDP and employment. Visitor exports is shown relative to total exports of goods and services. Domestic spending is expressed relative to whole economy GDP. For leisure and business spending, their direct contribution to Travel & Tourism GDP is calculated as a share of  $whole\ economy\ GDP\ (the\ sum\ of\ these\ shares\ equals\ the\ direct\ contribution).\ Investment\ is\ relative\ to\ whole\ economy\ investment.$ 

## THE ECONOMIC CONTRIBUTION OF TRAVEL & TOURISM: REAL 2016 PRICES

ON	1AN								
(0)	MRmn, real 2016 prices)	2011	2012	2013	2014	2015	2016	2017E	2027F
1.	Visitor exports	555.5	612.5	681.2	709.7	838.4	888.3	964.1	2004.2
2.	Domestic expenditure (includes government individual spending)	318.4	350.5	387.6	457.6	507.4	548.9	584.2	727.5
3.	Internal tourism consumption (= 1 + 2)	873.9	963.0	1068.8	1167.4	1345.8	1437.2	1548.3	2731.7
4.	Purchases by tourism providers, including imported goods (supply chain)	-368.7	-402.2	-451.3	-469.3	-555.3	-595.9	-638.8	-1,099.9
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	505.3	560.8	617.4	698.0	790.5	841.3	909.4	1,631.8
6	Other final impacts (indirect & induced)  Domestic supply chain	310.7	344.9	366.7	381.6	447.8	476.6	515.2	924.3
7.	Capital investment	215.3	218.8	237.4	250.3	258.7	273.3	302.1	492.8
8.	Government collective spending	42.4	52.3	61.6	74.2	73.9	66.7	61.7	84.4
9.	Imported goods from indirect spending	-51.9	-54.7	-79.5	-72.7	-73.1	-75.8	-80.6	-105.6
10.	Induced	235.7	255.7	259.6	299.5	324.1	347.8	381.5	688.6
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	1,257.6	1,377.9	1,463.4	1,631.0	1,821.9	1,929.9	2,089.4	3,716.4
12.	Employment impacts ('000)  Direct contribution of Travel &  Tourism to employment	29.3	36.0	43.7	53.9	70.9	75.1	73.2	105.8
13.	Total contribution of Travel & Tourism to employment	67.1	80.8	94.7	115.3	149.3	157.5	153.4	215.8
14.	Other indicators  Expenditure on outbound travel	488.0	522.4	590.5	663.6	719.5	774.3	842.2	971.9

## THE ECONOMIC CONTRIBUTION OF TRAVEL & TOURISM: NOMINAL PRICES

ON	MAN								
(0)	MRmn, nominal prices)	2011	2012	2013	2014	2015	2016	2017E	2027F
1.	Visitor exports	577.2	657.1	720.6	751.7	856.9	888.3	936.5	2593.1
2.	Domestic expenditure (includes government individual spending)	330.8	375.9	410.1	484.6	518.6	548.9	567.4	941.2
3.	Internal tourism consumption (= 1 + 2)	908.0	1033.0	1130.7	1236.3	1375.5	1437.2	1503.9	3534.3
4.	Purchases by tourism providers, including imported goods (supply chain)	-383.0	-431.4	-477.5	-497.0	-567.6	-595.9	-620.5	-1,423.0
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	524.9	601.6	653.2	739.3	808.0	841.3	883.4	2,111.3
6.	Other final impacts (indirect & induced)  Domestic supply chain	322.9	370.0	388.0	404.1	457.7	476.6	500.4	1,195.9
7.	Capital investment	223.7	234.7	251.2	265.1	264.4	273.3	293.4	637.6
8.	Government collective spending	44.1	56.1	65.2	78.6	75.5	66.7	60.0	109.2
9.	Imported goods from indirect spending	-53.9	-58.6	-84.1	-77.0	-74.7	-75.8	-78.3	-136.6
10.	Induced	244.9	274.2	274.7	317.2	331.3	347.8	370.6	891.0
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	1,306.6	1,478.1	1,548.1	1,727.3	1,862.1	1,929.9	2,029.5	4,808.4
12.	Employment impacts ('000)  Direct contribution of Travel &  Tourism to employment	29.3	36.0	43.7	53.9	70.9	75.1	73.2	105.8
13.	Total contribution of Travel & Tourism to employment	67.1	80.8	94.7	115.3	149.3	157.5	153.4	215.8
14.	Other indicators  Expenditure on outbound travel	507.0	560.4	624.7	702.8	735.4	774.3	818.1	1,257.4

<sup>\*</sup>Concepts shown in this table align with the standard table totals as described in the 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA: RMF 2008) developed by the United Nations Statistical Division (UNSD), the Statistical Office of the European Communities (EUROSTAT), the Organisation for Economic Co-operation and Development (OECD) and the World Tourism Organization (UNWTO).

Historical data for concepts has been benchmarked to match reported TSA data where available.

## THE ECONOMIC CONTRIBUTION OF TRAVEL & TOURISM: GROWTH

ON	1AN								
Gro	owth <sup>1</sup> (%)	2011	2012	2013	2014	2015	2016	2017E	2027F <sup>2</sup>
1.	Visitor exports	20.9	10.3	11.2	4.2	18.1	6.0	8.5	7.6
2.	Domestic expenditure (includes government individual spending)	-6.2	10.1	10.6	18.1	10.9	8.2	6.4	2.2
3.	Internal tourism consumption (= 1 + 2)	9.4	10.2	11.0	9.2	15.3	6.8	7.7	5.8
4.	Purchases by tourism providers, including imported goods (supply chain)	7.5	9.1	12.2	4.0	18.3	7.3	7.2	5.6
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	10.8	11.0	10.1	13.1	13.2	6.4	8.1	6.0
6.	Other final impacts (indirect & induced) Domestic supply chain	10.8	11.0	6.3	4.0	17.4	6.4	8.1	6.0
7.	Capital investment	-7.3	1.6	8.5	5.4	3.3	5.6	10.5	5.0
8.	Government collective spending	2.4	23.3	17.7	20.5	-0.5	-9.6	-7.5	3.2
9.	Imported goods from indirect spending	-21.6	5.3	45.4	-8.6	0.5	3.8	6.3	2.7
10.	Induced	7.0	8.4	1.6	15.3	8.2	7.3	9.7	6.1
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	8.0	9.6	6.2	11.5	11.7	5.9	8.3	5.9
12.	Employment impacts ('000)  Direct contribution of Travel &  Tourism to employment	22.4	22.9	21.4	23.4	31.4	6.1	-2.6	3.8
13.	Total contribution of Travel & Tourism to employment	20.6	20.4	17.2	21.8	29.5	5.5	-2.6	3.5
14.	Other indicators  Expenditure on outbound travel	0.6	7.0	13.0	12.4	8.4	7.6	8.8	1.4

 $<sup>^{1}</sup>$ 2011-2016 real annual growth adjusted for inflation (%);  $^{2}$ 2017-2027 annualised real growth adjusted for inflation (%)

# **GLOSSARY**

#### **KEY DEFINITIONS**

#### TRAVEL & TOURISM

Relates to the activity of travellers on trips outside their usual environment with a duration of less than one year. Economic activity related to all aspects of such trips is measured within the research.

#### DIRECT CONTRIBUTION TO GDP

GDP generated by industries that deal directly with tourists, including hotels, travel agents, airlines and other passenger transport services, as well as the activities of restaurant and leisure industries that deal directly with tourists. It is equivalent to total internal Travel & Tourism spending (see below) within a country less the purchases made by those industries (including imports). In terms of the UN's Tourism Satellite Account methodology it is consistent with total GDP calculated in table 6 of the TSA: RMF 2008.

#### DIRECT CONTRIBUTION TO EMPLOYMENT

The number of direct jobs within Travel & Tourism. This is consistent with total employment calculated in table 7 of the TSA: RMF 2008.

#### TOTAL CONTRIBUTION TO GDP

GDP generated directly by the Travel & Tourism sector plus its indirect and induced impacts (see below).

#### TOTAL CONTRIBUTION TO EMPLOYMENT

The number of jobs generated directly in the Travel & Tourism sector plus the indirect and induced contributions (see below).

#### **DIRECT SPENDING IMPACTS**

#### **VISITOR EXPORTS**

Spending within the country by international tourists for both business and leisure trips, including spending on transport, but excluding international spending on education. This is consistent with total inbound tourism expenditure in table 1 of the TSA: RMF 2008.

#### DOMESTIC TRAVEL & TOURISM SPENDING

Spending within a country by that country's residents for both business and leisure trips. Multi-use consumer durables are not included since they are not purchased solely for tourism purposes. This is consistent with total domestic tourism expenditure in table 2 of the TSA: RMF 2008. Outbound spending by residents abroad is not included here, but is separately identified according to the TSA: RMF 2008 (see below).

#### GOVERNMENT INDIVIDUAL SPENDING

Spending by government on Travel & Tourism services directly linked to visitors, such as cultural services (eg museums) or recreational services (eg national parks).

#### INTERNAL TOURISM CONSUMPTION

Total revenue generated within a country by industries that deal directly with tourists including visitor exports, domestic spending and government individual spending. This does not include spending abroad by residents. This is consistent with total internal tourism expenditure in table 4 of the TSA: RMF 2008.

#### **BUSINESS TRAVEL & TOURISM SPENDING**

Spending on business travel within a country by residents and international visitors.

#### **LEISURE TRAVEL & TOURISM SPENDING**

Spending on leisure travel within a country by residents and international visitors

#### **INDIRECT AND INDUCED IMPACTS**

#### INDIRECT CONTRIBUTION

The contribution to GDP and jobs of the following three factors:

- **CAPITAL INVESTMENT:** Includes capital investment spending by all industries directly involved in Travel & Tourism. This also constitutes investment spending by other industries on specific tourism assets such as new visitor accommodation and passenger transport equipment, as well as restaurants and leisure facilities for specific tourism use. This is consistent with total tourism gross fixed capital formation in table 8 of the TSA: RMF 2008.
- **GOVERNMENT COLLECTIVE SPENDING:** Government spending in support of general tourism activity. This can include national as well as regional and local government spending. For example, it includes tourism promotion, visitor information services, administrative services and other public services. This is consistent with total collective tourism consumption in table 9 of TSA: RMF 2008.
- SUPPLY-CHAIN EFFECTS: Purchases of domestic goods and services directly by different industries within Travel & Tourism as inputs to their final tourism output.

#### INDUCED CONTRIBUTION

The broader contribution to GDP and employment of spending by those who are directly or indirectly employed by Travel & Tourism.

#### **OTHER INDICATORS**

#### **OUTBOUND EXPENDITURE**

Spending outside the country by residents on all trips abroad. This is fully aligned with total outbound tourism expenditure in table 3 of the TSA: RMF 2008.

#### FOREIGN VISITOR ARRIVALS

The number of arrivals of foreign visitors, including same-day and overnight visitors (tourists) to the country.

## METHODOLOGICAL NOTE

WTTC has an on-going commitment to align its economic impact research with the UN Statistics Division-approved 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA:RMF 2008). This involves the benchmarking of country reports to official, published TSAs, including for countries which are reporting data for the first time, as well as existing countries reporting an additional year's data. New country TSAs incorporated this year include Albania, Indonesia, ad Mauritius bringing our total of countries in our benchmarking dataset to 54. Furthermore, we have sourced updated TSAs for 28 countries.

In 2017, we have also been able to add a new country, Tajikistan, taking our coverage to 185 countries. WTTC also produces reports on 25 other regions, sub-regions and economic and geographic groups. This year, there are 10 reports for special economic and geographic groups with GCC and the Organisation of Islamic Cooperation being included for the first time.

#### **ECONOMIC AND GEOGRAPHIC GROUPS**

#### APEC (ASIA-PACIFIC ECONOMIC COOPERATION)

Australia, Brunei, Canada, Chile, China, Hong Kong, Indonesia, Japan, South Korea, Malaysia, Mexico, New Zealand, Papua New Guinea, Peru, Philippines, Russian Federation, Singapore, Taiwan, Thailand, USA. Vietnam.

#### FORMER NETHERLANDS ANTILLES

Bonaire, Curacao, Sint Maarten, Saba and Sint Eustatius.

#### G20

Argentina, Australia, Brazil, Canada, China, European Union, France\*, Germany\*, India, Indonesia, Italy\*, Japan, Mexico, Russian Federation, Saudi Arabia, South Africa, South Korea, Turkey, UK\*, USA.

#### GCC (GULF COOPERATION COUNCIL)

Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, UAE

#### OAS (ORGANIZATION OF AMERICAN STATES)

Argentina, Antigua and Barbuda, Bahamas, Barbados, Belize, Bolivia, Brazil, Canada, Chile, Colombia, Costa Rica, Cuba, Dominican Republic, Dominica, Ecuador, El Salvador, Grenada, Guatemala, Guyana, Haiti, Honduras, Jamaica, Mexico, St Kitts and Nevis, Nicaragua, Panama, Paraguay, Peru, St Lucia, St Vincent and the Grenadines, Suriname, Trinidad and Tobago, USA, Uruguay.

#### OECD (ORGANISATION FOR ECONOMIC CO-OPERATION AND **DEVELOPMENT)**

Australia, Austria, Belgium, Canada, Chile, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Japan, South Korea, Luxembourg, Mexico, Netherlands, New Zealand, Norway, Poland, Portugal, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Turkey, UK, USA.

#### (OIC) ORGANISATION FOR ISLAMIC COOPERATION\*\*

Albania, Algeria, Azerbaijan, Bahrain, Bangladesh, Benin, Brunei Darussalam, Burkina Faso, Cameroon, Chad, Comoros, Egypt, Gabon, Gambia, Guinea, Guyana, Indonesia, Iran, Iraq, Ivory Coast, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Lebanon, Libya, Malaysia, Maldives, Mali, Morocco, Mozambique, Niger, Nigeria, Oman, Pakistan, Qatar, Saudi Arabia, Senegal, Sierra Leone, Sudan, Suriname, Syria, Tajikistan, Togo, Tunisia, Turkey, UAE, Uganda, Uzbekistan, Yemen.

#### OTHER OCEANIA

American Samoa, Cook Islands, French Polynesia, Guam, Marshall Islands, Micronesia (Federated States of), New Caledonia, Niue, Northern Mariana Islands, Palau, Samoa, Tuvalu.

#### PACIFIC ALLIANCE

Chile, Colombia, Mexico, Peru.

#### SADC (SOUTHERN AFRICAN DEVELOPMENT COMMUNITY)

Angola, Botswana, Democratic Republic of Congo (DRC), Lesotho, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Seychelles, South Africa, Swaziland, Tanzania, Zambia, Zimbabwe.

included in European Union

no data for Afghanistan, Djibouti, Guinea-Bissau, Mauritania, Palestine, Somalia or Turkmenistan

# **ECONOMIC IMPACT REPORTS:**

## REGIONS, SUB REGIONS & COUNTRIES

					WC	RLD					
REGION	SUB REGION	COUNTRY	REGION	SUB REGION	COUNTRY				REGION	SUB-REGION	COUNTRY
	∢	Algeria			Anguilla			China			Hungary
	NORTH AFRICA	Egypt			Antigua and Barbuda		NORTHEAST ASIA	Hong Kong			Ireland
	Ξ	Libya			Aruba			Japan			Italy
	Š	Morocco			Bahamas			South Korea			Latvia
		Tunisia			Barbados			Macau			Lithuania
		Angola			Bermuda			Mongolia			Luxembourg
		Benin			British Virgin Islands			Taiwan		NO NO	Malta
		Botswana			Cayman Islands		ASIA	Kazakhstan		EUROPEAN UNION	Netherlands
		Burkina Faso			Cuba		CENTRAL ASIA	Kyrgyzstan		EAN	Poland
		Burundi			Dominica			Tajikistan		ğ	Portugal
		Cameroon		z	Dominican Republic		U	Uzbekistan		_ <u>_</u>	Romania
		Cape Verde		CARIBBEAN	Former Netherland Antillies			Australia			Slovakia
		Central African Republic		ARIE	Grenada			Fiji			Slovenia
		Chad			Guadeloupe			Kiribati			Spain
		Comoros	AMERICAS		•		N N	New Zealand			Sweden
		Congo			Haiti 	ASIA-PACIFIC	OCEANIA	Papua New Guinea Solomon Islands			
		Cote d'Ivoire			Jamaica			Tonga			UK
		Democratic Republic of Congo			Martinique			Vanuatu	Ж		Albania
		Ethiopia			Puerto Rico			Other Oceanic States	EUROPE		Armenia
		Gabon			St Kitts and Nevis	٩		Bangladesh			Azerbaijan
		Gambia			St Lucia		4	India			Belarus
		Ghana			St Vincent and the Grenadines		ASI/	Maldives			Bosnia and Herzegovina
Ą		Guinea			Trinidad and Tobago		SOUTH ASIA	Nepal			Georgia
AFRICA		Kenya			US Virgin Islands			Pakistan		OPE	Iceland
٩	Z ₹	Lesotho	₹		Argentina			Sri Lanka		OTHER EUROPE	Macedonia
	AHA	Madagascar			Belize			Brunei Darussalam			Moldova
	SUB-SAHARAN	Malawi			Bolivia			Cambodia		0	Montenegro
	22	Mali			Brazil		(N N	Indonesia			Norway
		Mauritius			Chile		ASIA (ASEAN)	Laos			Russian Federation
		Mozambique			Colombia		ASIA	Malaysia			Serbia
		Namibia			Costa Rica		AST	Myanmar			Switzerland
		Niger		∢	Ecuador		SOUTHEAST	Philippines			Turkey
		Nigeria		ERIC	El Salvador		SOL	Singapore			Ukraine
		Reunion		AM	Guatemala			Thailand			Bahrain
		Rwanda Sao Tome and Principe		ATIN AMERICA	Guyana			Vietnam			Iran
		Sao Tome and Principe Senegal			Honduras			Austria			Iraq
		Seychelles			Nicaragua			Belgium			Israel
		Sierra Leone			Panama			Bulgaria	<b> </b>		Jordan
		South Africa			Paraguay		Z	Croatia	EAS		Kuwait
		Sudan and South Sudan			Peru	PE	EUROPEAN UNION	Cyprus Czech Republic	MIDDLE EAST		Lebanon
		Swaziland			Suriname	EUROPE	EAN	Denmark			Oman
		Tanzania			Uruguay	ᇳ	ROP	Estonia	2		Qatar
		Togo			Venezuela		<u> </u>	Finland			Saudi Arabia
		Uganda		_ ∢	Canada			France			Syria
		Zambia		NORTH AMERICA	Mexico			Germany			United Arab Emirates
		Zimbabwe		žĄ	USA			Greece			Yemen
								- Greece			



#### The World Travel & Tourism Council is the global authority on the economic and social contribution of Travel & Tourism.

WTTC promotes sustainable growth for the Travel & Tourism sector, working with governments and international institutions to create jobs, to drive exports and to generate prosperity. Council Members are the Chairs, Presidents and Chief Executives of the world's leading private sector Travel & Tourism businesses.

Together with Oxford Economics, WTTC produces annual research that shows Travel & Tourism to be one of the world's largest sectors, supporting over 292 million jobs and generating 10.2% of global GDP in 2016. Comprehensive reports quantify, compare and forecast the economic impact of Travel & Tourism on 185 economies around the world. In addition to the individual country reports, WTTC produces a world report highlighting the global economic impact and issues, and 24 further reports that focus on regions, sub-regions and economic and geographic groups.

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For more information, please see **www.oxfordeconomics.com**, or contact Frances Nicholls, Director of Business Development, Oxford Economics Ltd, Broadwall House, 21 Broadwall, London SEI 9PL. Email: fnicholls@oxfordeconomics.com



#### Contributing data to the WTTC Economic Impact Model

STR is the source for premium hotel data benchmarking, analytics and marketplace insights. STR provides data that is reliable, confidential, accurate and actionable, and their comprehensive solutions empower clients to strategize and compete within their markets. The range of products includes data-driven solutions, thorough analytics and unrivalled marketplace insights, all built to fuel business growth and help clients make better operational and financial decisions. STR maintains a presence in 16 countries, and collects data for over 55,000 hotels across 180 countries.





### HOW MONEY TRAVELS

THE DIRECT, INDIRECT AND INDUCED EFFECT OF TOURISM SPENDING

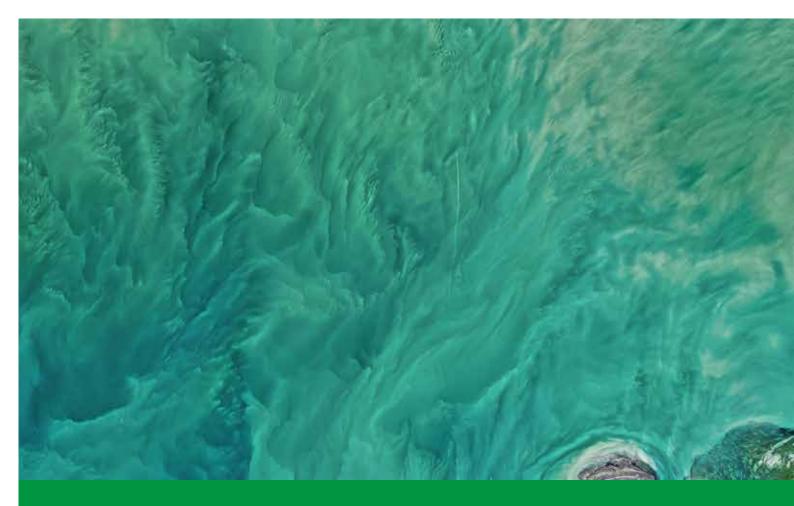


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